



# Federal Communications Commission

Approved by OMB  
3060-0999  
See instructions for  
public burden estimate.

## Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2015 - December 31, 2015

Filing Confirmation Number: 0007095556

Filing Deadline: January 15, 2016

FRN: 0013077250

Filing Date: 01/13/2016 04:11 PM

### General Report Information

#### Type of Company

Service Provider

#### De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

#### Company Information

Company Name: Hawaiian Telcom Services Company, Inc

Brand Names: Hawaiian Telcom Wireless

PO Box:

Street Address: 1177 Bishop Street

City: Honolulu

State: HI

Zip Code: 96813

Contact Name: Paula Turner

Contact Phone: (808) 546-8529

Contact Fax: (808) 546-2377

Contact Email: paula.turner@hawaiiantel.com

#### Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

#### Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that were tested under ANSI C63.19-2007, and that are capable of voice

communication over any air interface or frequency band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007, include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operation?

Yes

Explain:

Do all hearing aid-compatible handsets that were certified only under ANSI C63.19-2007, but that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

### Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Service provider websites must include the levels of functionality that the service provider has defined, the level that each hearing aid-compatible model falls under, and an explanation of how the functionality of the handsets varies at the different levels.

Yes

Website address: <http://www.hawaiiantel.com/Residential/Wireless/Phones/tabid/256/Default.aspx>

Explain:

### Consumer Outreach

Describe consumer outreach efforts in the past 12 months: The Company website continues to display the HAC rating for all handsets offered

### Methodology for Functionality Levels

Good (Basic Model)- this is an entry level low cost unit. Basic Features include making and receiving calls and SMS or text messages these phones do not generally have a camera, Bluetooth capabilities or expanded memories. Better (Intermediate Model)- This is a mid-range phone in features and cost. These devices generally have cameras, Bluetooth and web access and may have enhanced color displays and more features. Best (Advanced Model)- These are the higher range models that run operating systems that can process various applications. Many of these handsets offer advanced features such as email receipt and delivery, picture/video capture, Bluetooth, full internet access with web browsing and access to social media.

### Report Remarks

The following (2) questions appear on the PDV version of the report but DO NOT appear as populated fields when completing online:

1. "Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?"
2. "Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?"

You have reported the following handset model summary information.

Total number of handsets offered: 20

Air Interface	Fully Hearing Aid Compatible		Acoustic Coupling Compatible Only		Non-Compliant Handsets	Total by Air Interface
	Number	Percent	Number	Percent	Number	Percent
CDMA	17	89%	2	11%		19
WCDMA	3	100%				3
LTE	5	71%	2	29%		7
Wi-Fi	4	80%	1	20%		5
WiMax			1	100%		1

## Handset 1: HTC Detail

### Handset Maker

HTC

### Handset Model Name

### FCC ID

Detail

NM8PG06100

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

### Dates

This handset model was offered from: 05/12 to 12/15

### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

Better

### Remarks

## Handset 2: HTC ONE

### Handset Maker

HTC

### Handset Model Name

### FCC ID

**Air Interfaces/Frequency Bands**

700 MHz LTE  
850 MHz CDMA  
850 MHz LTE  
1700 MHz LTE  
1900 MHz CDMA  
1900 MHz LTE

**Dates**

This handset model was offered from: 06/13 to 12/15

**Ratings**

M-Rating: M3

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

Better

**Remarks****Handset 3: Kyocera Hydro Edge****Handset Maker**

Kyocera

**Handset Model Name****FCC ID**

Hydro Edge

V65C5170

**Air Interfaces/Frequency Bands**

1900 MHz CDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BEST

#### Remarks

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### Handset 4: Kyocera Hydro Vibe

#### Handset Maker

Kyocera

#### Handset Model Name

Hydro Vibe

#### FCC ID

V65C6725

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 06/15 to 12/15

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BETTER

#### Remarks

UNABLE TO LOCATE FCCID FOR PHONE MODEL KYOCERA HYDRO VIBE

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### Handset 5: Kyocera Kona

#### Handset Maker

Kyocera

#### Handset Model Name

Kona

#### FCC ID

V65S2151

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

BEST

**Remarks****Handset 6: Kyocera Verve****Handset Maker**

Kyocera

**Handset Model Name****FCC ID**

Verve

v65s3150

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 04/15 to 12/15

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BETTER

#### Remarks

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### Handset 7: LG Rumor Reflex

#### Handset Maker

LG

#### Handset Model Name

Rumor Reflex

#### FCC ID

ZNFLN272

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
1900 MHz CDMA  
2.4 GHz CDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BETTER

#### Remarks

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### Handset 8: Motorola Photon

#### Handset Maker

Motorola

#### Handset Model Name

Photon

#### FCC ID

IHDP56MD1

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

BETTER

**Remarks**

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**Handset 9: Research In Motion 9330****Handset Maker**

Research In Motion

**Handset Model Name**

9330

**FCC ID**

L6ARBU20CW

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**



M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BETTER

#### Remarks

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### Handset 10: Research In Motion 9670

#### Handset Maker

Research In Motion

#### Handset Model Name

9670

#### FCC ID

L6ARBU20CW

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
850 MHz CDMA  
1900 MHz CDMA  
2.4 GHz CDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BETTER

#### Remarks

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## Handset 11: Samsung Galaxy

### Handset Maker

Samsung

### Handset Model Name

Galaxy

### FCC ID

A3LSPHL720

### Air Interfaces/Frequency Bands

1900 MHz CDMA

1900 MHz LTE

1900 MHz Wi-Fi

2.4 GHz CDMA

2.4 GHz LTE

2.4 GHz Wi-Fi

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M3

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

BEST

### Remarks

## Handset 12: Samsung Galaxy 2 Epic Touch

### Handset Maker

Samsung

### Handset Model Name

Galaxy 2 Epic Touch

### FCC ID

A3LSPHD710

### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

1900 MHz LTE

1900 MHz WiMax

2.4 GHz CDMA

2.4 GHz LTE

2.4 GHz WiMax

### Dates

This handset model was offered from: 01/15 to 06/15

### Ratings

M-Rating: M4

T-Rating:

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

### Functionality Level

BETTER

### Remarks

## Handset 13: Samsung Galaxy 5

### Handset Maker

Samsung

### Handset Model Name

Galaxy 5

### FCC ID

A3LSMG900P

### Air Interfaces/Frequency Bands

1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz WCDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi  
2.5 GHz CDMA  
2.5 GHz WCDMA  
2.5 GHz LTE  
2.5 GHz Wi-Fi

### Dates

This handset model was offered from: 01/15 to 12/15

### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BEST

#### Remarks

### Handset 14: Samsung Galaxy 6S

#### Handset Maker

Samsung

#### Handset Model Name

#### FCC ID

Galaxy 6S

A3LSMG928KOR

#### Air Interfaces/Frequency Bands

800 MHz CDMA  
800 MHz WCDMA  
800 MHz LTE  
800 MHz Wi-Fi  
850 MHz CDMA  
850 MHz WCDMA  
850 MHz LTE  
850 MHz Wi-Fi  
1700 MHz CDMA  
1700 MHz WCDMA  
1700 MHz LTE  
1700 MHz Wi-Fi  
1900 MHz CDMA  
1900 MHz WCDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz WCDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi

#### Dates

This handset model was offered from: 06/15 to 12/15

#### Ratings

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BEST

#### Remarks

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### Handset 15: Samsung M400

#### Handset Maker

Samsung

#### Handset Model Name

M400

#### FCC ID

A3LSPHM400

#### Air Interfaces/Frequency Bands

800 MHz CDMA

1900 MHz CDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

GOOD

#### Remarks

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### Handset 16: Samsung Note 3

#### Handset Maker

Samsung

#### Handset Model Name

Note 3

#### FCC ID

A3LSMN900A

**Air Interfaces/Frequency Bands**

850 MHz CDMA  
850 MHz LTE  
850 MHz Wi-Fi  
1900 MHz CDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi

**Dates**

This handset model was offered from: 01/15 to 06/15

**Ratings**

M-Rating: M3

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

BETTER

**Remarks****Handset 17: Samsung Note 4****Handset Maker**

Samsung

**Handset Model Name**

Note 4

**FCC ID**

A3LSMN910P

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
800 MHz LTE  
800 MHz Wi-Fi  
1900 MHz CDMA  
1900 MHz LTE  
1900 MHz Wi-Fi  
2.4 GHz CDMA  
2.4 GHz LTE  
2.4 GHz Wi-Fi

**Dates**

This handset model was offered from: 02/15 to 12/15

**Ratings**

M-Rating: M4

T-Rating: T3

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BEST

#### Remarks

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### Handset 18: Sanyo 2700

#### Handset Maker

Sanyo

#### Handset Model Name

2700

#### FCC ID

V65SCP-27H

#### Air Interfaces/Frequency Bands

800 MHz WCDMA  
1900 MHz WCDMA

#### Dates

This handset model was offered from: 01/15 to 12/15

#### Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

BETTER

#### Remarks

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### Handset 19: Sanyo Brio / KYS3015

#### Handset Maker

Sanyo

#### Handset Model Name

#### FCC ID

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

**Functionality Level**

GOOD

**Remarks**

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**Handset 20: Sanyo Zio PLS-8600****Handset Maker**

Sanyo

**Handset Model Name****FCC ID**

Zio PLS-8600

V65SCP-8600

**Air Interfaces/Frequency Bands**

800 MHz CDMA  
1900 MHz CDMA

**Dates**

This handset model was offered from: 01/15 to 12/15

**Ratings**



M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

#### Functionality Level

GOOD

#### Remarks

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### Certification

#### This Report has been certified by:

Steven P Golden Vice President, External Affairs  
01/13/2016 04:11 PM